

NEC Warranty – Projectors

The following table outlines Specific Warranty Information for **NEC Projectors** and must be read in conjunction with NEC's [General Manufacturer's Warranty](#).

<p>Product Name</p>	<p>NEC LED Mobile Projectors including Models: NP-L102WG</p> <p>NEC Multi-Purpose Projectors including Models: NP-M283XG, M323XG, M323WG, M363XG, M363WG, M303WSG, M353WSG, M403HG</p> <p>NEC Ultra Short Throw Projectors including Models: NP-UM301XG, UM301WG, UM361XG, UM351WG, UM352WG, U321HG</p> <p>NEC Professional Projectors including Models: NP- P401WG, P451XG, P501XG, P451WG, P452WG, P452HG, P502WG</p> <p>NEC Professional Laser Projectors including Models: NP-P502WLG & P502HLG</p> <p>NEC Professional Advanced Projectors including: PA522UG, PA572WG, PA622XG, PA621UG, PA622UG, PA672WG, PA672WG</p> <p>NEC Professional Extreme Laser Projectors including: NP- PX602WL, PX602UL, PX803UL</p> <p>NEC Professional Extreme Projectors including Models: PX700WG, PX750UG, PX800XG</p> <p>NEC Professional High End Projectors including Models: PH1000UG & PH1400UG</p> <p>NEC Professional High End Laser Projectors including: NP- PH1202HL & PH1201QL</p>
<p>Warranty Period</p>	<p>LED Mobile (L Series)</p> <p>Two (2) year warranty applies to all component parts including circuit boards, power supply and other electronic parts; with exclusion as shown below:</p> <p>Multi-Purpose (M Series), Ultra Short Throw (UM & UMi Series), Professional (P & PE Series), Professional Advanced (PA Series)</p> <p>Five (5) year warranty applies to all component parts including circuit boards, power supply and other electronic parts; with exclusion as shown below: Two (2) year warranty or warranty for 2000 hours usage (whichever occurs first) applies to the LCD/DLP panels, opto-base, engine assembly, analysers, polarisers, WV filters, colour wheel, light tunnel, mirrors and fans;</p>

	<p>Professional Extreme (PX Series) & Professional High End (PH Series)</p> <p>Three (3) year warranty applies to all component parts including circuit boards, power supply and other electronic parts, with exclusion as shown below:</p> <p>Two (2) year warranty or warranty for 2000 hours usage (whichever occurs first) applies to the LCD/DLP panels, opto-base, engine assembly, analysers, polarisers, WV filters, colour wheel, light tunnel, mirrors and fans;</p> <p>Lamps (all models)</p> <p>Six (6) month warranty or warranty or 2000 hours (whichever occurs first) applies to the lamp.</p> <p>Laser Light Engine Modules (all models)</p> <p>Total of five (5) years or 12,000 hours warranty (whichever occurs first) total parts only limited warranty on the laser engine module excluding mechanical or optical parts</p>
<p>Warranty Type</p>	<p>On-site service</p> <p>On-site service will be provided within a 50km radius of your nearest capital city GPO.</p> <p>If on-site service is required outside a 50km radius, you will be responsible for all reasonable travel costs incurred.</p> <p>You must ensure that the NEC product can be safely accessed at floor level. You will be responsible for any costs or additional labour associated with gaining acceptable service access to equipment installed in restricted, unsafe or high locations, including reinstatement.</p> <p>Return to NEC Authorised Service Centre</p> <p>Where the Product is located more than 50 km from your nearest capital city GPO, You must arrange and pay for the return of the Product/s to an NEC Authorised Service Centre.</p> <p>Neither NEC nor its Authorised Service Centres will be liable for any loss or damage incurred during transportation of the Product.</p>
<p>Specific Warranty Exclusions</p>	<p>Please refer to NEC's General Manufacturer's Warranty for general exclusions which will be applicable to this Manufacturer's Warranty.</p>
<p>Warranty Claim</p>	<p>If you wish to make a claim under this Warranty, you should contact NEC's Authorised Service Centre on 131632 or email necsupport@thedrgroup.com.au</p>