

## NEC Warranty – Displays

The following table outlines Specific Warranty Information for **NEC Displays and Monitors** and must be read in conjunction with NEC's [General Manufacturer's Warranty](#).

<p><b>Product Name</b></p>	<p><b>IT Standard Series Desktop Displays</b> including models: E171M-BK, AS193i-BK, EA193Mi-BK, AS222WM-BK, EA223WM-BK, EA234WMI-BK, EA244WM-BK, EA244UHD-BK, EA273WMI-BK, EA275UHD-BK, EA294WMI-BK, EA304WMI-BK</p> <p><b>Professional Series LCD Desktop Displays</b> including: P232W-BK, P242W-BK, PA242W-BK, PA272W-BK, PA302W-BK, PA322UHD-BK</p> <p><b>Entry “E” Series Monitors Public Displays</b> including: E325, E425, E505, E585, E654, E705, E805, E905</p> <p><b>Value “V” Series Monitors</b> including models: V323, V323-2, V423, V463, V552, V652, V423-TM, V463-TM &amp; V652-TM and V323-MT, V552-MT, V801MT</p> <p><b>Professional “P” Series LCD Public Displays</b> including: P403, P463, P553, P703, P801 and P403-MT, P463-MT, P552-MT, P703-MT &amp; P801-MT</p> <p><b>Xtreme “X” Series Monitors</b> including models: X402S, X462S, X474HB, X554HB, X754HB, X464UNV, X464UN, X464UNS, X552S, X555UNV, X554UN, X555UNS, X551UHD, X654UHD, X841UHD, X981UHD</p>
<p><b>Warranty Period</b></p>	<p><b>IT Standard Series Desktop and Professional Series LCD Desktop</b></p> <p>17,520 hours or three (3) years where usage does not exceed 16 hours per day (whichever occurs first).</p> <p><b>Entry “E” Series</b></p> <p>13,140 hours or three (3) years where usage does not exceed 12 hours per day (whichever occurs first).</p> <p><b>Value “V” Series</b></p> <p>26,280 hours or three (3) years (whichever occurs first).</p>

	<p><b>Professional “P” Series and Xtreme “X” Series</b> 26,280 hours or three (3) years (whichever occurs first).</p>
<p><b>Warranty Type</b></p>	<p><b>On-site service</b></p> <p>On-site service will be provided within a 50km radius of your nearest capital city GPO.</p> <p>If on-site service is required outside a 50km radius, you will be responsible for all reasonable travel costs incurred.</p> <p>You must ensure that the NEC product can be safely accessed at floor level. You will be responsible for any costs or additional labour associated with gaining acceptable service access to equipment installed in restricted, unsafe or high locations, including reinstallation.</p> <p><b>Return to NEC or NEC Authorised Service Centre</b></p> <p>Where the Product is located more than 50 km from your nearest capital city GPO, You must arrange and pay for the return of the Product/s to an NEC Authorised Service Centre. Neither NEC nor its Authorised Service Centres will be liable for any loss or damage incurred during transportation of the Product.</p>
<p><b>Specific Warranty Exclusions</b></p>	<p>Please refer to NEC’s <a href="#">General Manufacturer’s Warranty</a> for general exclusions which will be applicable to this Manufacturer’s Warranty.</p>
<p><b>Warranty Claim</b></p>	<p>If you wish to make a claim under this Warranty, you should contact NEC’s Authorised Service Centre on 131632 or email <a href="mailto:necsupport@thedrgroup.com.au">necsupport@thedrgroup.com.au</a></p>