Video conferencing just became clearer

NEC conferencing & collaboration
Maximise your business communications with NEC’s conferencing & collaboration solution.

Communicate, collaborate and share information face-to-face with your clients, employees and colleagues. NEC’s standards-based conferencing and collaboration solutions enable businesses of all sizes to affordably communicate anywhere, anytime, with anyone, in real time, regardless of vendor, and are scalable up to full HD. High quality video conferencing offers most organisations a path to cutting travel costs and most importantly, saving time and increasing productivity. The ability to meet effectively and regularly can have a significant impact on an organisation’s productivity.

NEC can help you form real connections with the added element of high quality visual interaction, an essential tool often missing in the lower-grade video conferencing solutions. Much of what you want to say is conveyed in the way that you say it. It is not just your voice, but your body language, the way you move your hands, the intensity of your movements – this is the impact that only high-quality video can deliver.

Features
- Standards-based, multi-vendor platform enabling easy integration into existing communications infrastructure.
- Scalable from two users to thousands of users making it suitable for businesses of all sizes.
- Capable of offering SD, HD or full HD video quality.
- Share documents wirelessly for easier collaboration.
- Premise-based or cloud-based solution.

Maximising presence
NEC conferencing and collaboration allows users to connect with each other whether they use a dedicated conferencing suite, a video-enabled phone, a video conferencing client on their laptop, or a smart device. NEC’s platform benefits not only large, international organisations but also small and medium-sized businesses that need to maximise their presence at client meetings or collaborate with colleagues in different locations.

Video calls are initiated simply and are delivered with assured Quality of Service (QoS) in standard or high-definition, ensuring the best picture quality without degradation. Organisations can choose a customised solution either as a premise-based deployment, a completely managed service or as part of NEC’s cloud platform, delivering integrated hosted voice, video and applications.

Cost effective
The cost of an effective video conferencing solution can be offset against the savings made on travel expenses, with the added benefit of being an environmentally friendly option. NEC has the technical expertise and flexibility of working across multiple vendors and can provide excellent savings on infrastructure and implementation.

The strategy and development behind NEC’s conferencing and collaboration platform focuses on ease of implementation, ease of use, video quality and delivering a high level of service.
Enabling conferencing and collaboration anywhere

Making a phone call no longer requires you to be chained to a desk, so why should video conferencing? NEC’s conferencing and collaboration platform extends your reach by allowing you to communicate effectively, however you like from wherever you are. NEC can tailor a mobility solution that facilitates fit-for-purpose solutions from high quality audio conferencing to full motion video and application sharing almost anywhere in the world.

Out on the road, you will never be left out of the picture – you can dial into a conference with any phone. With a laptop or smart device at your side, you can conference with two parties or thousands of others using one of the NEC conferencing and collaboration clients.

Conferencing should not be complex – in fact to get the most from a conferencing solution, it must be simple. NEC helps you design the right conferencing solution for your business by integrating the right products, platforms, solutions and features into your business. By coupling your communications with your business processes, it becomes a natural extension to your employee’s day-to-day tasks.

We know that many businesses are concerned about security and we have designed our conferencing and collaboration platform from the ground up to fit in with standard security protocols. NEC can help you design and deploy your solution in a resilient, secure method that offers your employees the benefits of working from almost anywhere with ease while keeping unwanted users out. Even better, most components can be integrated into your current infrastructure, maximising your existing investment.
Video conferencing

While you’re on the road you shouldn’t have to miss that important call. NEC’s conferencing and collaboration platform allows you to join a video conference over wireless or 3G/4G. The service will adjust to the limited bandwidth and ensure you get the most from the call while minimising the impact on your user experience.

NEC’s solution enables employees to work from home or remote locations and never feel isolated. They can join team meetings or have your regular face-to-face catch-up without unnecessary travel expenditure.

Mobility-based conferencing

NEC’s conference and collaboration platform can be accessed from almost anywhere via a laptop or smart device. All you need is one of the NEC conference and collaboration clients and an internet or 3G/4G connection.

PC based solutions

NEC offers a range of video conferencing solutions that are available from your PC. These can work in conjunction with your existing PC equipment and allow the user to be engaged in quality video and audio multi-point conferences with other desk-based and room-based solutions.

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Conferencing & collaboration

NEC conferencing and collaboration for your business

NEC’s conferencing platform delivers a comprehensive collaboration framework for connecting staff, customers and business partners, wherever they are.

**Desk based video**

For video conferencing to work it needs to be ubiquitous. NEC’s solution employs media handsets to facilitate high quality desk-based video conferencing. The handsets can be tailored to display bespoke information and data, including your latest sales budgets or even the weather.

The simple interface and handset-based operation allows users to dial in to a video conference, as they would to a voice conference, and be immediately connected.

**Audio conferencing**

To make conferencing easy, NEC’s solution allows anyone to join an audio conference on any touch tone phone. Conferences can be initiated ad-hoc or scheduled easily from your office productivity suite and secured using PIN codes.

With NEC’s conferencing and collaboration platform, audio conferences can be easily controlled (depending on the solution chosen), allowing you to split a conference call, establish a private working group call, or even mute participants. You are in complete control.

**Auditoriums and boardrooms**

Communicating can sometimes mean getting large groups of people together and NEC’s conferencing and collaboration will help you make even the biggest groups feel connected.

Multiple large screen displays make sure everyone gets a crisp view, while high definition cameras capture every detail. High quality audio technology guarantees every idea is heard without the distractions of typing fingers and shuffling papers.

With everything from inexpensive solutions where you simply pay for what you use, to dedicated conferencing equipment supporting thousands of users along with solutions delivered as a fully managed service, there is an NEC audio conferencing solution for your business.
NEC conferencing and collaboration in the cloud

NEC’s cloud-based platform makes video conferencing easy. It brings you the benefits of high-definition video conferencing solutions, without the need to manage the technology.

Reduce your costs and get more

Choosing a cloud-based solution will allow you to access features and functions that may be cost prohibitive if you purchased them for your own use.

By sharing infrastructure and facilities with others, costs can be significantly reduced. Even though you may be accessing shared facilities, NEC guarantees that your security and privacy is never compromised.

Fully-managed

The NEC conferencing and collaboration fully-managed cloud platform delivers hassle-free conferencing at the highest available quality. NEC looks after the entire solution, from making sure your meetings start on time and delivering the best quality during the call, to ensuring all of the maintenance and management required is performed.

We can fully manage your meetings, even to the point of remotely starting the equipment just before your conference is due to begin, to ensure it is performing at its peak. NEC monitors the network to ensure that everything is in working order. We can detect problems with your network and resolve them, in most cases, without you even noticing.

We can ensure that all of the video conferencing equipment is up-to-date, patched and running smoothly. We have trained professionals on stand-by to make sure everything is performing perfectly.

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The total conferencing and collaboration solution

The immersive experience

The biggest factor to affect your video conferencing experience beyond the quality of your conferencing equipment and network is environmental. The setting you choose to hold a conference in will make all the difference.

NEC will help you design the perfect environment. Taking into consideration the size of the room and the number of participants, we will tailor the room’s lighting and colour to create the best ambience. We will design the ideal audio set-up to ensure crystal clear speech. NEC even looks at the colour of the chairs and table – we make sure we address all of the environmental requirements to create your perfect conference.

The end result is like you are in the same room as the people on the conference call. This makes the conversation natural and as productive as a face-to-face meeting.

Training

Getting your message across is not always a one-to-one affair. You may need to present to a large number of people – this is where NEC’s conferencing and collaboration can help.

You can hold multi-party training sessions where the trainees can actively participate. They can see your video and your presentation material (even your image superimposed over the training material if you like). You can also have extra cameras showing whiteboards or demonstration equipment.

NEC’s conferencing and collaboration solution allows you to hold engaging training sessions and seminars with people anywhere across the globe in a more engaging and interactive environment than an online video, and is considerably more cost effective than business travel.

Bringing it all together

Regardless of the equipment you choose, connecting is as easy as dialling a number, choosing a location from a list on the screen, or simply clicking a link. If you scheduled a meeting via the online booking system, it is as simple as walking into a room where the equipment can be set to automatically start up on your entry.

You do not need to worry about the technical details, just focus on getting the job done. NEC efficiently manages the device you are using (handset, conference room, cameras) as well as the connection, to ensure you receive the highest quality from the solution you have chosen.

Should a problem occur you can rest assured that NEC is just a phone call away. You will be able to seek support from NEC easily and quickly to help you get your meeting underway.

Recording the conference can be as easy as a button press on the remote or selecting an option on the screen. Once recorded, meetings can be stored or even prepared for streaming to the entire organisation or on the internet.
NEC Unified Services

For more than 40 years Australian businesses have depended on NEC and put their trust in our ability to provide them with Australia’s leading communications and IT services expertise.

Installation services

NEC can provide complete installation of your conferencing and collaboration platform, as well as integrating into your existing voice, data and network infrastructure. We have national coverage and accreditation with major video conferencing suppliers so you can focus on your business rather than the IT infrastructure and services that support it.

Flexible managed service options

collaboration platforms both have several flexible payment options available to suit businesses of all sizes and best fit your budget and usage requirements:

- Capped unlimited usage rates for high conference users.
- Subscription and pay-as-you-go (PAYG) rates for low conference users.
- Outright equipment purchase and monthly services rates.
- Fully managed services on a fixed monthly rate.
- A mixture of all the above plans, customised to best fit your environment.

Maintenance support

NECare is NEC’s multi-vendor maintenance and support services for equipment and applications supplied and manufactured by NEC, along with equipment from other vendors. With a large network of field service engineers and our own world class, Australian-based national operations centre (NOC), we can provide complete maintenance coverage for NEC and other third party vendors with responsive, flexible, cost-effective solutions to meet every requirement.

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