NEC Australia
Investing in local talent and technology

A leading global ICT services and solutions company with 45 years’ experience helping Australian customers maximise ROI from technology investments.

NEC Australia’s vision is to deliver innovative, tailored, technology and communications solutions through our unique and diverse talent, industry partnerships and customer relationships.

NEC Australia employs 1400 talented and dedicated people nationally.

A trusted name to deliver End-to-end ICT solutions and services that span design, build and ongoing support for our customers’ businesses.

$227m investment in the 2012 acquisition of CSG’s Technology Solutions division.

NEC Australia’s Graduate Programme will hire over 20 university graduates a year from local universities. Graduates are trained and provided with full-time employment at NEC’s Customer Service Management Centre in Adelaide, launching their ICT careers.
NEC Australia’s technology centre in Melbourne is one of only three global mobile NEC R&D centres. Since 2000, NEC has invested more than $20 million in local technology innovation.

Our local R&D team currently holds over 100 mobile technology patents.

NEC Australia designed and developed the Mobile Access Controller. This smart mobile communications platform is designed for large vehicle fleets, providing reliable voice and data coverage for field and emergency workers.

NEC Australia offers customers a comprehensive range of **locally-hosted cloud** services and solutions to support their business and technology requirements.

NEC Australia manages more than 3,900 servers, 75,000 desktops and over 500,000 end-points across 1,340 locations nationwide.

NEC Australia has local network operations centres in VIC, NSW and SA to offer **24x7 support for our customers around Australia**.

NEC is a global leader in **identity management** with expertise in voice and face-recognition, finger-prints, iris, vein and DNA identification. Applications range from drivers’ licenses and passport systems to law enforcement and criminal justice system applications.
For over 40 years, NEC Australia has worked with local, state and federal government agencies and enterprises on various technology projects to design, implement and manage innovative ICT strategies and projects.

NEC Australia designed, implemented and manages twelve of Australia’s largest and most complex call centres such as the Australian Tax Office, Northern Territory Government, Child Support Agency, Toll and SA Police.

NEC has delivered a successful, integrated CRM and financial solution to Gumala Aboriginal Corporation, one of Australia’s largest Indigenous organisations.

NEC has installed one of the largest video walls in the Southern Hemisphere, comprising 100 NEC LCD screens, at the NSW Rural Fire Service headquarters.

NEC supports and maintains NSW Police Force’s mission critical, multi-vendor voice and data networks, PABX units, along with its 000 support centre.

In an Australian first, NEC has developed an award* winning, powerful, simple to use mobile fingerprint solution with South Australia Police using NEC’s biometric and identification solutions.

*Winner of the 2014 SA State iAward & SA Premier’s iAward.

Thousands of Australian organisations count on NEC for 24x7 managed technology services and multi-vendor support.

More than 100,000 end-users in some of Australia’s largest companies and many public sector organisations rely on NEC’s managed services team to keep them connected and productive.

Through our long-standing strategic partnership, NEC has helped Airservices Australia to deliver the telecommunications systems that underpin Australia’s advanced air traffic control systems.

NEC provides ICT services to many remote communities through a combination of scheduled air services, local operations and partnerships.

NEC Australia manages over 42m phone calls and 44,000 devices for the Victorian Government each year.
Partnering for success

NEC Australia has more than 200 channel and alliance partners in Australia selling its unified communications and display solutions offerings. They extend our statewide coverage and support across Australia.

NEC Australia’s relationship with vendors on technology partnerships is an important part of its strategy.

Increasing multi-vendor capabilities and building extensive partner alliances are key to NEC Australia’s growth.

Public services across Australia

NEC Australia and the Federal Government launched the Broadband For Seniors (BFS) programme, a highly successful initiative that has provided computer training to over 250,000 seniors to help them engage with the world wide web.

There are now over 2000 BFS kiosks located throughout Australia with devoted teams working to support seniors become confident online.

NEC runs a school-based apprenticeship and Indigenous training programme, as well as an IT Apprenticeship Hub, as part of our long partnership with the Northern Territory Government.

The programme connects students with technical expertise and resources providing pathways to employment.

NEC Australia has strategic partnerships with Cisco, Apple, Genesys, Microsoft, Oracle, HP, SAP, Enghouse Interactive and Polycom.

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NEC Australia is a leading technology company, delivering a complete portfolio of ICT solutions and services to large enterprise, small business and government organisations. We deliver innovative solutions to help customers gain greater business value from their technology investments.

NEC Australia specialises in information and communications technology solutions and services in multi-vendor environments. Solutions and services include: IT applications and solutions development, unified communications, complex communications solutions, network solutions, display solutions, identity management, research and development services, systems integration and professional, technical and managed services.